

RESCHEDULING

Change is the only constant in this world. If you need to reschedule, we will be glad to help. However, rescheduling your reservation is subject to room availability.

CANCELLATION

In the event of cancellation of your reservation, cancellation charges plus taxes apply. These charges are as follows:

- 24 to 48 hours prior to arrival: 50 per cent of the room tariff per reserved room
- Less than 24 hours prior to arrival: Room tariff for one night per reserved room
- Non arrival: Room charge for one night per reserved room

Privacy Policy

- Ruby Arena welcomes you to its website and looks forward to a meaningful interaction with you.
- Ruby Arena respects your right to privacy. Any personal information that you share with us, like your name, date of birth, address, marital status, telephone number, credit card particulars and the like, shall be entitled to privacy and kept confidential.
- Ruby Arena assures you that your personal information shall not be permitted to be used/disclosed, save for the purpose of doing the intended business with you, or if required to be disclosed under the due process of law.
- Ruby Arena assures you that in the event of your personal information being shared with its subsidiaries, business associates etc., such sharing of information shall be for the purpose of Ruby Arena reserves its rights to collect, analyze and disseminate aggregate site usage patterns of all its visitors with a view to enhancing services to its visitors. This includes sharing the information with its subsidiaries, and business associates as a general business practice.
- In the course of its business Ruby Arena may hold on-line contests and surveys as permitted by law and it reserves its right to use and disseminate the information so collected to enhance its services to the visitors. This shall also include sharing the information with its subsidiaries and business associates as a general business practice.
- While Ruby Arena assures you that it will do its best to ensure the privacy and security of your personal information, it shall not be responsible in any manner whatsoever for any violation or misuse of your personal information by unauthorized persons consequent to misuse of the
- Ruby Arena reserves its rights to revise this privacy policy from time to time at its discretion with a view to making the policy more user friendly.
- By accessing or using this website, you acquiesce to the privacy policy and agree to be bound by the terms and conditions of the website use.
- In the design of our website, we have taken care to draw your attention to this privacy policy so that you are aware of the terms under which you may decide to share your personal

information with us. Accordingly, should you choose to share your personal information with us, Ruby Arena will assume that you have no objections to the terms of this privacy policy.

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(B) General Rules

Visitors may not use the Web Site in order to transmit, distribute, store or destroy material (1) that could constitute or encourage conduct that would be considered a criminal offence or violate any applicable law or regulation, (2) in a manner that will infringe the copyright, trademark, trade secret or other intellectual property rights of others or violate the privacy or publicity of other personal rights of others, or (3) that is libelous, defamatory, pornographic, profane, obscene, threatening, abusive or hateful.

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